

Peter Kunz

IT Manager | Regional IT Manager

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CORE SKILLS & COMPETENCIES

- ✓ IT strategic and operational planning
- ✓ Strategic digital transformation lead
- ✓ Strategic partnership relationship
- ✓ Business development
- ✓ Business process improvement
- ✓ Requirement analysis
- ✓ IT operation and service management
- ✓ IT governance
- ✓ IT security compliance
- ✓ IT audits
- ✓ Project management
- ✓ Change management
- ✓ Multi-brands business operation alignment
- ✓ Persuasive negotiation
- ✓ Complex problem solving
- ✓ Decision making
- ✓ Team building
- ✓ IT training
- ✓ Coaching
- ✓ Mentoring
- ✓ People development
- ✓ Performance management evaluation

PROFESSIONAL PROFILE

A confident and accomplished Senior IT Manager with more than 18 years of experience in providing strategic IT direction and helping to align the IT strategy with the business strategy of the company. Work closely with all stakeholders in a multi-cultural environment in order to successfully achieve the company's objectives and goals.

Fully understands the complexity of a multi-brand Retail environment which requires strong leadership and communication skills finding an IT solution that can achieve synergies across all Business units and be cost effective and at the same time to fulfill the specific business needs for each Brand by ensuring IT Governance compliance and not compromising on the IT security of the company.

To empower and develop IT Professional is very crucial and a critical success factor to get highly skilled and motivated employees that are self-driven and willing to take on more responsibility, so that the company can successfully reach their business objectives and the employee is able to grow in his/her role and to become a high performer for the company.

CAREER SUMMARY

IT Manager

Sep. 2014 - July 2020

The Swatch Group (Hong Kong) Limited

Outline

Senior IT Manager for the company with retail and wholesale business employing 1,800 (1,200 in Hong Kong and 600 in Macau) strong workforce. Member of the senior management team of the company providing strategic IT direction but also addressing operational IT issues in the area of Finance, HR, Marketing, Sales, Retail business development, Retail project service, Warehouse, Customer Service and Retail stores.

Key Responsibilities

- Monitors all IT operations (ERP system, Retail system, Business Intelligence, in-house applications, eCommerce platform, HRMS system, CRM system, Call Center system and network) to ensure high availability
- Provide IT directions and establish 3-year IT strategy plans for HK & MO
- Lead a team of 12 IT staff based in Hong Kong
- Hire, mentor and train the IT staff to take on more responsibility
- Manage OPEX and CAPEX budgets for both markets
- Negotiate all IT service providers and IT procurement contracts
- Implement Disaster Recovery Plan for all IT systems of Hong Kong
- Execute and monitor all Group Information Security policies and control structures for both subsidiaries

Key Achievements

- Steering Committee member and Project Management team support for the new Retail POS system (CEGID CBR Y2) with Microsoft Dynamics 365 (CRM) for Hong Kong with planned Go-Live in February 2021
- Project sponsor and Steering Committee member for the migration project to move all 30 physical servers to a new server virtualization platform (Nutanix) in Hong Kong

EDUCATION AND CERTIFICATIONS

- ✓ **Certificate as Information Technology Specialist** – Apprenticeship in the IT department of the State of Solothurn, Switzerland
- ✓ **High School Diploma in Economics** – Secondary High School for Economics and Commercial School, Biel, Switzerland
- ✓ **Strategy & The Will to Execute (2016)** – Strategic Thinking Group Hong Kong
- ✓ **Planning & Managing Projects (2016)** – ESI International Hong Kong
- **The 7 Habits of Highly Effective People (2015)** – Franklin Covey Institute
- **Leading at the Front Line (2003)** Strategic Leadership Program from Novartis Thailand – CDR International

LANGUAGES

- ✓ **Mother tongue German**
- ✓ Fluent in English, French, Portuguese
- ✓ Intermediate Spanish
- ✓ Basic Thai

HOBBIES & INTERESTS

- ✓ Football
 - ✓ Jogging
 - ✓ Swimming
 - ✓ Hiking
 - ✓ Travelling
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- ✓ **Swiss citizen**
 - ✓ **Hong Kong Permanent resident since December 2016**
 - ✓ **Immediately available**

- Successful implementation of an eCommerce platform (Calleo) for Swatch and Flik Flak in HK and MO, Tissot in HK and on a 3rd party eCommerce platform (OnTheList) for Calvin Klein in HK
- Successful implementation of a web-based Retailer Marketplace platform for the largest Hong Kong watch retailer to collect daily sell-thru and monthly inventory figures and a POS Inventory Management System (PIMS) for the Hong Kong Warehouse by applying Agile development methodology.
- Successful implementation of a new HRMS system (Flexsystem) for HK and MO including a T&A module, a Sales Commission module, an Employee Self Service module and management reporting.

Regional IT Manager Asia Pacific

Nov. 2009 - August 2014

The Swatch Group (Hong Kong) Limited

Outline

Regional IT Manager based in Hong Kong to support the management of Asia Pacific companies in aligning IT strategy to business needs. Act as advisor and mentor to the local IT managers in all questions regarding IT management, IT service delivery, IT operation and controls, IT security, IT standards and in-house application developments using Agile project methodology. Manage a team of 50 IT professionals including 12 IT managers from all 12 Asia Pacific subsidiaries of the Group.

Key Responsibilities

- Drive and execute the Swatch Group IT strategy in Asia Pacific
- Assist in maintaining local IT project portfolio
- Helps to contact major IT suppliers in Asia Pacific to guarantee the best and most cost-effective procurement for IT assets (hardware and software)
- Coordinate the maintenance and development of various IT systems (ERP, Retail POS system, Quality Management system, eCommerce platforms, CRM system, Call Center systems and Business Intelligence solutions) in the Asia Pacific region
- Support local IT Managers in the preparation of Capital Expenditure requests (CER) for IT investments
- Assist and support business and IT management during the execution of important IT projects in Asia Pacific (Steering Committee member representing Corporate IT organization from Switzerland)
- Provide advice and consultation to business management for IT staff management issues and interview potential IT Manager candidates
- Manage special Asia Pacific projects assigned by the Group CIO
- Member of the IT Board of the Swatch Group led by the Group CIO

Key Achievements

- Successful migration of legacy ERP system (JD Edwards) to SAP ECC 6 for PRC China, Hong Kong, Macau Taiwan, and Japan
- Successfully hired 5 new IT Managers for the local subsidiaries
- Conducted more than 20 IT audits on IT governance and information security compliance
- Successfully implemented a web-based Staff Purchase / Special Sales Portal for internal watch sales for Hong Kong, Macau, Taiwan, and France developed in-house by using Agile development methodology

IT Manager

November 2005 – October 2009

ETA (Thailand) Co., Ltd.

IT Manager

June 2002 – November 2005

Novartis (Thailand) Ltd.

IT Specialist

October 2001 – June 2002

Novartis (Thailand) Ltd.