



#WeCare – so you and your travelers can fly worry-free

We care about the health of our passengers and employees. This is why the airlines of the Lufthansa Group are doing everything in their power to bring travelers safely to their destinations, even in these challenging times.

Mandatory mouth-nose-mask on Lufthansa Group flights

When traveling with Austrian Airlines, Lufthansa, SWISS, Brussels Airlines and Eurowings, it is **mandatory to wear a mouth and nose protection** – while boarding, during the flight and when leaving the aircraft.

Please note:

- To cover the mouth and nose, fabric and medical protective masks can be used
- Visors (face shields) or FFP2 masks with a valve are not permitted on board
- On long-haul flights, we recommend that passengers bring several masks with them so that they can be replaced if necessary (once they get damp)
- Children under the age of six do not need to wear a face mask
- **New as of 1 September 2020:** An exception to the mask requirement is only possible with a medical certificate* in conjunction with a current negative PCR test result (from within 48 hours of the start of travel)

[Mouth-nose-mask FAQs](#)

Mandatory Covid-19 testing on return to or arrival in Germany

Travelers arriving in Germany from [regions with an increased risk of infection](#) will have to undergo a coronavirus test. The test is free of charge and can be carried out, for example, at test centers at the airports. The required test must be done within a maximum of 72 hours after entering the country.

[More on the corona test requirement for passengers returning from high risk areas](#)

Optional tests on return to or arrival in Germany

Travelers from non-risk countries can be tested on a voluntary basis. The test is free of charge, if it is carried out up to 72 hours after entering the Federal Republic of Germany.

Flying Reporter: Coronavirus testing prior to departure

Our reporter Bastian gets tested for Covid-19 prior to his flight at Frankfurt airport. Find out the advantages this provides him when entering other countries, how the test works and where tests are possible.

[Watch video](#)

We would be very pleased to welcome you and your travelers back on board soon. Stay cautious and healthy.

Yours sincerely,

Your Lufthansa Group airlines Team

* It is mandatory to issue the medical certificate on the Lufthansa Group medical certification form. To download the medical certification form for exemption of wearing a mouth-nose-mask, [please click here](#).

Corporate headquarter: Deutsche Lufthansa Aktiengesellschaft, Venloer Str. 151-153, 50672 Köln, Deutschland
Registration: Amtsgericht Köln, HRB 2168
Chairman of the supervisory board: Dr. Karl-Ludwig Kley
Executive Board: Carsten Spohr (Chairman), Christina Foerster, Harry Hohmeister, Dr. Detlef Kayser, Dr. Michael Niggemann